



Website Terms and Conditions of Use

Last updated on January 1, 2026

Welcome to our website. Please read all the terms below carefully. This document, and all website content, is provided by CITROSUCO, referred to in these terms by that name or simply as the "COMPANY" which regulates all rights and obligations regarding anyone accessing the site, referred to in these terms as the "VISITOR." Safeguarding all rights provided by law, the clauses below are established as requirements for accessing and visiting the site located at this address. Remaining on the website automatically implies reading and tacit acceptance of the following terms of use. These terms were last updated on JANUARY 1, 2026.

1. ON THE FUNCTION OF THE WEBSITE

Welcome to our website. Please read all the terms below carefully. This document and the entire content of the website are provided by CITROSUCO referred to herein by that name or simply as the "COMPANY" which governs the rights and obligations regarding anyone accessing the site (referred to herein as the "VISITOR"). Subject to all rights provided by law, the clauses below constitute the requirements for accessing and visiting the site located at this address. Continued use of the website implies that you have read and tacitly accepted the following terms of use. These terms were last updated on January 1, 2026.

2. ACCEPTANCE OF TERMS

This document, referred to as the "Terms of Use," applies to all users and visitors of the website. These terms require that every user, upon accessing the CITROSUCO website, read and understand all clauses herein, as they establish rights and obligations between CITROSUCO and the VISITOR — rights and obligations that are expressly accepted by the VISITOR by continuing to browse the CITROSUCO website. By continuing to access the website, the VISITOR indicates acceptance and understanding of all clauses and agrees fully to each of them; such acceptance is a prerequisite for continued use of the site. Should the VISITOR disagree with any clause or term of this agreement, they must immediately cease browsing the site entirely. These terms may and will be updated periodically by CITROSUCO, which reserves the right to make changes without prior notice or communication. It is important for the VISITOR to regularly check for updates and note the date of the most recent revision, which appears at the top of the page.

3. GLOSSARY

These terms may contain specific words that are not necessarily of general knowledge. Among them:

- **VISITOR:** Any user of the site regardless of the method or means used (such as a desktop computer, laptop, tablet, mobile phone, or any other device) who accesses the company's website or platform.
- **BROWSING:** The act of visiting pages and content on the company's website or platform.
- **COOKIES:** Small text files automatically generated by the site and transmitted to the visitor's browser, serving to improve the visitor's user experience.
- **LOGIN:** Access credentials provided by the visitor upon registering with CITROSUCO consisting of a username and password that grant access to restricted areas of the site.
- **HYPERLINKS:** Clickable links that may appear throughout the site or within its content, directing the user to another page belonging to the COMPANY or to an external website.
- **OFFLINE:** A state in which the site or platform is unavailable and cannot be accessed externally by any user.

Should the VISITOR have any questions regarding the terms used herein, they should contact CITROSUCO via the communication channels available on the site.

4. ACCESS TO THE WEBSITE

The Website and platform normally operate 24 (twenty-four) hours a day; however, temporary minor interruptions may occur due to adjustments, maintenance, server changes, technical failures, or force majeure events, which may render the site unavailable for a limited time. CITROSUCO is not responsible for any lost opportunities or damages that this temporary unavailability may cause to users. In the event of maintenance requiring an extended duration, CITROSUCO will inform customers in advance of the necessity and the estimated time the site or platform will remain offline.

Access to the site is permitted only to individuals over 18 years of age or those possessing full legal capacity. Access by minors requires the express authorization of parents or legal guardians, who will remain responsible for any purchases or access made by the minor. Should it be necessary to register on the platform, the VISITOR must complete a form with their details and information to gain access to a restricted area or make a purchase. All data is protected in accordance with the General Data Protection Law (LGPD), and by registering on the site, the VISITOR fully agrees to data collection in compliance with the Law and CITROSUCO's Privacy Policy.

5. LICENSE TO USE AND COPY

Visitors may access all content on the website, such as articles, videos, images, products, and services, without this constituting any form of assignment of rights, permission for use, or license to copy. All rights are reserved in accordance with Brazilian legislation, notably the Copyright Law (regulated under Law No. 9,610/98), as well as the Brazilian Civil Code (regulated under Law No. 10,406/02), or any other applicable laws. All website content is protected by copyright law, and its use, copying, transmission, sale, assignment, or resale must comply with Brazilian law. CITROSUCO reserves all rights and does not permit copying or use in any form or medium without its express written authorization. CITROSUCO may, on a case-by-case basis, grant specific exceptions to this right, which will be clearly highlighted along with the permitted manner and terms of use for the protected content. This right is revokable and strictly limited to the specifications of each individual case.

6. OBLIGATIONS

By using CITROSUCO's website, the VISITOR fully agrees to:

- Refrain from performing, through any form or means, any type of action that attempts to breach, hack, destroy, or compromise the infrastructure of the site, CITROSUCO's platform, or its business partners. This includes, but is not limited to, sending computer viruses, executing DDoS attacks, gaining unauthorized access through system vulnerabilities, or any other method.
- Refrain from inappropriately posting SPAM, competitor content, viruses, copyrighted content without authorization, or any other material not relevant to the discussion of the given text, video, or image within the site's comments section.
- Abide by the prohibition against reproducing any content from the site or platform without express authorization, acknowledging that violations may incur civil and criminal liability.
- Comply with the site's Privacy Policy, including how data regarding registration and visits is handled, retaining the right to request the deletion of such data at any time through the contact form.

7. GENERAL TERMS

The Website will present hyperlinks throughout your navigation, which may lead directly to another CITROSUCO page or to external sites. Although CITROSUCO only links to highly trusted external websites, should the user access an external site, CITROSUCO bears no responsibility for that environment — the link serving merely as a suggestion to complement content. The user remains entirely responsible for accessing such sites and for any actions they perform on them.

In the event of any legal disputes arising between the VISITOR and CITROSUCO, the jurisdiction chosen for any relevant action shall be the court of the municipality where

CITROSUCO is headquartered, notwithstanding any other jurisdiction that may offer greater privilege.

These Terms of Use are effective as of April 14, 2026.